

Response Flow Chart to Foreign Visitors Infected or Injured in Fukuoka

Symptoms of COVID-19 infection such as fever, respiratory symptoms, fatigue, etc.?

YES

NO

A: COVID-19 Related Case

1. Consultation Service (Take an action as soon as symptoms such as fever appear)
 Fukuoka City hotline for non-Japanese speakers: TEL 092-687-5357 (24 hours, in 20 languages)

- In addition to introducing medical institutions, consultation regarding COVID-19 is also available. For information in each prefecture, the contact number, opening days & hours, and available languages are listed on the following website(or the QR code on the right). <http://www.c19.mhlw.go.jp/area-jp.html>

Consultation Desk
by Prefecture



2. Testing

- Visit the medical institution that the Fukuoka City hotline guides you. Contact them prior to your visit.
- ※The doctor will decide whether to carry out the testing. The cost of tests related to COVID-19 that the doctor deems necessary for medical treatment is free of charge (publicly funded).

negative

positive

3. Responses to be taken

- Basically, you should stay for the period designated below at the accommodation where you are staying. Please inform your hotel that you have tested positive. If the accommodation says those who have tested positive cannot stay there, please contact the Fukuoka City hotline; you will be placed in an accommodation facility (hotel) contracted by Fukuoka Prefecture.
- The travel companion of the positive person should check whether he or she is applied to a close contact (for definition, refer to *2). In the case of close contact, please refrain from going out until the end of the quarantine period in your accommodation.

4. Those who tested positive Hospitalisation (10 days) or Isolation (7 days) *1



Hospitalisation medical costs may be required to be paid by the patients within the coverage amount of the private medical insurance they have.

4. Close contacts Quarantine (5 days) *2



Please check your own health condition and contact the consultation service A.1. (or the designated contact) if symptoms appear.

4. Those who tested negative & non close contacts May continue traveling



If you have symptoms, keep checking your health condition and take precautions against infectious diseases even when tested negative.

B: Illness or injury other than A

Visit a medical institution

For medical care for other than Covid-19, please call Fukuoka City Medical Interpreting Call Center
 TEL: 092-733-5429
 (24 hours, in 20 languages)

You can search for medical institutions in Japan that accept foreign visitors at the following website.

https://www.jnto.go.jp/emergency/jpn/mi_guide.html



Contact for non-medical inquiries

Japan National Tourism Organization "Japan Visitor Hotline"
 TEL: 050-3816-2787
 365 days, 24 hours (Japanese, English, Chinese, and Korean)

*1 Medical treatment period for positive persons

- For hospitalised patients, isolation can be discontinued at least 10 days after symptoms onset if symptoms have improved for at least 72 hours.
- For those who have developed symptoms and are non-hospitalized, isolation can be discontinued without further test at least 7 days after symptoms onset if symptoms have improved for at least 24 hours. For those who are asymptomatic, tested positive, isolation can be discontinued on Day 8, at least 7 days after the first positive viral test (will be shortened to Day 6 if the test result is negative on Day 5).

*2 Definition of close contacts and quarantine period

- A close contact is those who is relatively more likely to be infected by staying close or for an extended time to positive persons.
- ※The criteria for close contacts include the distance and duration of contact with an infected person, such as "within about 1 m for more than 15 minutes", and whether or not the persons were wearing masks.

- Fukuoka City does not identify close contacts. Those who tested positive should notify possible close contacts.

The quarantine period for close contacts is 5 full days after the last contact with an infected person (discontinued on Day 6), but can be discontinued on Day 3 if tested negative with a pharmaceutical-approved antigen qualitative test kit on Day 2 and Day 3.

Please note that foreigners with a history of non-payment of medical expenses may be denied entry into Japan in the future.